Pulse Report

Highlights Edition 40



Welcome to the 40th Edition of the Hotelier PULSE Report! Explore the latest market trends and industry sentiments for hotels worldwide!



Nearly 80% of Hoteliers expect Revenue to increase in 2023 s 2022

Domestic Travel now expected to make strongest contribution to Business

Performance, with growing expectation for Business Travel!

Of Hoteliers surveyed in July 2023, nearly 60% now expect Domestic Travel to make the strongest impact on their business, compared to just over 42% who said the same of International Travel

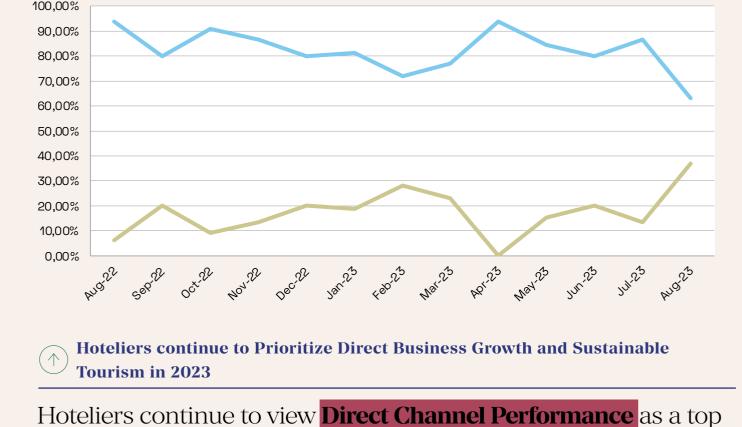
Domestic VS International



months. The number of those who said the same for **business** travel is growing, representing over 36% of responses. Leisure VS Business Leisure Business

Meanwhile, over 63% of respondents expect Leisure Travel to

significantly impact business performance over the next 12



Sustainable Tourism in 2nd place. **Importance of the Top Trends**

Domestic Market & Staycations

CRM & Loyalty

creased optimism for hotel business

performance over the next 12 months,

priority for their business, followed by increased focus on



5

4,5

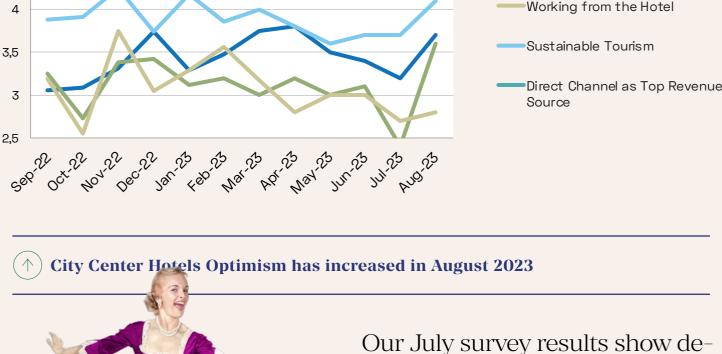
9,0

8,5

8,0

6.5

5,5



ranking 6,6 out of 10. Of the different market segments surveyed, City Center Hotels show the highest levels of Business Optimism: **Hotel Optimism City Center Hotels** Bed & Breakfast 7,5 7,0 6,3 Resorts 6,0 5,0 December January February March April May June July

Hotel expectations

Marketing Spend

ADR

ADR and Direct Bookings Expected to continue increasing in 2023

7 6 5 4 3 2 1 Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23 Jul-23

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Direct Bookings

